## Admin, LACO

**Subject:** FW: BNB sub No. 4

-----Original Message-----From: Shane Banister Jones

Sent: Monday, 26 November 2018 6:49 AM To: Committee, Economics & Industry Standing

Subject: Re Air B+B

International travel has changed. Travellers no longer want the isolation which is part of hotel stay (whether it be 1 or 5 star). What people are seeking is a 'local experience'. Where Air B+B works so well is a result of the interaction of the local owner and the guest ,providing a much more enjoyable and informed experience for guests. In terms of the quality of the traveller (as opposed to tenants), each stay is assessed by the owner of the Air B+B. Control is strictly monitored. Should the behaviour of the guest be questionable or the property left in a poor state, the guest review will assure that the traveller would be unlikely to stay in an Air B+B again. Visa Versa - the guests review the Air B+B and the results are attached to each property online. As a result, the quality of the behaviour of people using Air B+B is high and the standards expected by them are equally high.

Please contact me if you would like more information Regards Shane Banister-Jones

Sent from my iPad